# BATHING BRANDS LIMITED INFRARED SAUNA WARRANTY

Bathing Brands, Inc. (“Company”) provides this Limited Warranty to the original retail purchaser (“Purchaser”) of Bathing Brands manufactured or distributed Finnmark Designs® infrared saunas (“Sauna”) and designated factory-installed components.

## 1. WARRANTY COVERAGE & DURATION

The coverage period (“Warranty Period”) begins on the original date of purchase. Coverage varies by product application and component as detailed below:

| Component / Product | Indoor Residential Use* | Outdoor Residential Use* | Commercial Use** |
|---|---|---|---|
| Sauna Cabin Structure | 5 Years | 5 Years | 5 Years |
| Controls & Wiring | 5 Years | 5 Years | 5 Years |
| Factory Heater Components | 5 Years | 5 Years | 5 Years |
| Audio Components | 5 Years | 5 Years | 5 Years |
| Water-Resistant Cover (Fabric Only) | 1 Year | 1 Year | 1 Year |
| Non-Factory / Third-Party Accessories | Per Manufacturer | Per Manufacturer | Per Manufacturer |

** Indoor Model Outdoor Exemption: Indoor models qualify for Outdoor Residential Warranty terms only if purchased simultaneously with, and kept continuously covered by, the designated Bathing Brands water-resistant cover.*

*** Commercial Use Defined: Any use involving a fee, rate, charge, business operation, or non-residential setting.*

**2. WHAT IS COVERED**
Sauna Cabin Structure: Company warrants that the cabin will maintain its structural integrity and, for outdoor models, will not leak under normal intended use.
Factory-Installed Components: Company warrants that factory-installed heaters, power supplies, controls, electrical wiring, and audio systems will be free from defects in materials and workmanship.

**3. WHAT IS NOT COVERED (EXCLUSIONS & LIMITATIONS)**
This Limited Warranty does not cover:
*Third-Party/Non-Factory Components:* Non-factory installed items, options, or accessories are covered solely by their respective manufacturer's warranty, if any.
*Transportation & Transit Damage:* Damage occurring during transit or delivery. Claims for damage during shipping must be filed directly with the freight carrier.
*Improper Installation or Maintenance:* Defects or failures caused by failure to follow provided instructions, improper electrical voltage/wiring, lack of recommended maintenance, or failure to install outdoor units on a flat, level, well-drained surface clear of debris, soil, and snow.
*Environmental & Chemical Damage:* Damage caused by abrasive cleaners, paints, stains, chemicals, or severe natural events (e.g., floods, lightning, earthquakes, fungi, pest/rodent infestation).
*Alterations & Unauthorized Service:* Any modification, alteration to meet local building codes, or repairs performed by unauthorized service personnel.

**4. HOW TO OBTAIN WARRANTY SERVICE**
To make a claim under this warranty:
Locate your dated proof of purchase (sales receipt or invoice) and product serial number.
Contact Bathing Brands Customer Support prior to performing any repair work:

Bathing Brands, Inc.
Warranty Service Department
511 Glenn Avenue
Wheeling, IL 60090

Phone: (800) 957-2862  Website: www.FinnmarkDesigns.com

If inspection or return of parts is required, Company will provide return instructions. Purchaser is responsible for prepaid shipping and handling for returned parts unless state law provides otherwise. Company will cover shipping fees back to Purchaser for repaired or replaced components.

**Required Information for Claims**
To process your claim quickly, please submit:

- A complete description of the issue.

- Product model number, color, and finish.
- Date of purchase and name/location of the seller.
- Original sales receipt or proof of purchase.

**5. DISCLAIMERS & LIMITATIONS OF LEGAL REMEDIES**

A. LIMITATION OF IMPLIED WARRANTIES

TO THE MAXIMUM EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.

B. LIMITATION OF LIABILITY & EXCLUSION OF DAMAGES

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND COMPANY'S ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY.
COMPANY'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY PURCHASER FOR THE DEFECTIVE PRODUCT.
UNDER NO CIRCUMSTANCES SHALL COMPANY BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL, OR PUNITIVE DAMAGES OR LOSSES (INCLUDING LOSS OF USE, PROPERTY DAMAGE, OR COMMERCIAL LOSS), WHETHER DIRECT OR INDIRECT.

**6. STATE LAW RIGHTS**

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.