PROSAUNAS LIMITED WARRANTY
PROSAUNAS extends this Limited Warranty solely to the original retail consumer purchaser of any PROSAUNAS product purchased from one of its authorized resellers.

LIMITED WARRANTY
PROSAUNAS warrants that its products shall be free from defects in workmanship under normal conditions of use and service for two years for residential applications after delivery to the original retail purchaser. This warranty is limited to making good any component which in the judgment of PROSAUNAS is deemed defective in workmanship. The warranty does not cover normal material wear, natural weathering of the lumber, or installation or delivery of components and applies only to the original retail purchaser.

WARRANTY PERFORMANCE
For any warranty service, PROSAUNAS reserves the right to choose, at its option, repair of the problem or a replacement of the defective part. PROSAUNAS reserves the right to substitute a part or component of equivalent value, either new or factory reconditioned, and any such repair or replacement shall assume as its warranty only the remaining portion of the warranty on the original product. In the event PROSAUNAS chooses to repair any malfunction or defect covered by this warranty, a return authorization will be issued, and the component will be returned prepaid freight to PROSAUNAS for repair of the defect. PROSAUNAS will then ship the component back to the original retail purchaser upon completion of the repair. Prior to any return, contact PROSAUNAS at: PROSAUNAS, 511 Glenn Avenue, Wheeling, Illinois 60090, telephone number: (800) 957-2862, for packaging and shipping instructions and a return authorization number. In addition, PROSAUNAS will require photographs of any defect and reserves the right to inspect or designate an agent to inspect any part that is claimed to be defective and covered by this warranty. Labor charges and related expenses for removal, installation, or replacement of the product or component are not covered under this warranty. Normal wear and tear, cosmetic issues due to natural aging and weathering are not covered.

ACTS INVALIDATING WARRANTY
This warranty is void if the PROSAUNAS product has been subject to alteration, misuse or abuse, commercial use, or if any repairs on the sauna are attempted by anyone other than an authorized representative of PROSAUNAS. Alteration shall include, but is not limited to, deviation from the original instructions, component change, or the addition of any non-approved device or heating system, which contributes to a component or unit failure, or unsafe operating system. Use of equipment in an application for which it is not designed will void this warranty. This includes, but is not limited to, damage caused by operation above safe operating temperatures, damage caused by added components, damage caused by harsh chemicals, damage caused by movement of the product, and damage caused by acts of God.

DISCLAIMERS
The Warranty does not cover naturally occurring and expected characteristics of wood materials (differences in wood grain, knots, slight variations in tone) and phenomena that occur naturally during use of the product (shrinkage and expansion due to temperature and humidity, moderate deformation) and the visual disturbances they may cause, nor defects (including transport damage) that would have been detectable by visual inspection prior to installation of the product. Except as expressly provided above, PROSAUNAS makes no other representation or warranty, express or implied, either in fact or operation of law, statute, or otherwise, and PROSAUNAS specifically disclaims any and all implied or statutory warranties, including warranties or merchantability and of fitness for a particular purpose. PROSAUNAS shall not be liable for loss of use of the PROSAUNAS product or other incidental or consequential costs, expenses, or damage, which may include but are not limited to, the removal of or reinstallation of a wall, deck or other fixture, water leakage, costs of shipping or packaging, applicable taxes, or the payment of any costs or expenses of disassembly, removal, or reinstallation of the product or any part. Your rights may vary from state to state. Under no circumstances shall PROSAUNAS or its representatives be held liable for injury to any person or damage to any property, however arising, even if caused by the PROSAUNAS Sauna or its representatives' negligence. No distributor, salesperson, dealer, retailer, or other representative of PROSAUNAS has the authority to alter or change these warranties either orally or in writing.